

Proper attire required onboard

A dry and proper attire is required in the shuttle: t-shirts, shorts, and shoes are mandatory, while swimsuits and beach towels are prohibited.

Exhibitionism, imposing sexual acts on others in a public place, is punishable by one year of imprisonment and a fine of €15,000 (Article 222-32 of the Penal Code).

Access conditions to shuttles

Children under 12 years old must be accompanied by an adult to board.

Côte Landes Nature and its transport operator decline all responsibility for unaccompanied minors using the shuttle.

Pick-up at stops

To have the vehicle stop, it is necessary to clearly signal the driver well in advance to respect safety guidelines.

Only official bus stops are authorized. For safety reasons, drivers are not authorized to let passengers on or off outside of these stops.

Priority passengers

Passengers are accepted within the limit of available seats, which are prioritized for pregnant women and people with reduced mobility.

Animals

Animals are prohibited onboard, except for small animals carried in a bag or cage on the lap, and guide dogs for the visually impaired.

The shuttle, a shared space

It is prohibited to :

- smoke, eat, or drink
- spit, throw papers or other waste on the floor
- put feet on seats, damage equipment
- transport dangerous materials
- board the bus while intoxicated
- disturb public order
- talk to the driver while driving
- touch operating devices, brakes, signalling, or others
- disturb or hinder the normal operation of the service
- occupy a space not intended for passengers or any position likely to hinder driving or service
- obstruct traffic or access
- leave an object or part of the body hanging outside at the risk of an accident.

Luggage, parcels, and bicycles

Non-bulky hand luggage is allowed onboard. It must be stored in a way that does not obstruct movement in the vehicle. Similarly, bags can be placed on seats if there are available spaces. If a passenger wishes to use a seat where a package is placed, they have priority for using the seat.

Packages containing dangerous products (gasoline jerry cans, gas bottles, aerosols, and other flammable products) are strictly prohibited in the bus.

Bulky items are not allowed onboard but are accepted in the luggage compartment, subject to available space.

Bicycles are accepted in the luggage compartment, subject to available space, but priority is given to luggage. We draw your attention to the fact that bicycles are not allowed in regional shuttles to/from SNCF train stations.

Côte Landes Nature and its transport operator are not responsible for any damage that may occur to items placed in the luggage compartment.

Lost and found items

Sometimes, items are found in the bus. If you have forgotten an item, we may have recovered it: please inquire at 05 58 91 11 44. *Côte Landes Nature and its transport operator decline all responsibility for lost items.*

Sworn agents and sanctions for incivilities

Sworn control agents may circulate on the network. Their missions consist of verifying safety conditions and the proper functioning of the services.

Insulting an agent of a public transport network operator can be punished by 6 months of imprisonment and a fine of €7,500, if committed in a group, or by 1 year of imprisonment and a fine of €15,000. Additionally, the law provides that any violence against an agent of a public passenger transport network operator can be punished by 3 years of imprisonment and a fine of €45,000. For total work incapacity of more than 8 days, the penalty can be 5 years of imprisonment and a fine of €75,000.

Infractions

Infractions to this regulation can be noted by public force agents and sworn controllers, whether they are attached to the operation of public passenger transport services.

